



SALARIED CAREER OPPORTUNITY

Employment Posting Number – **133GM-180717**

Position Title: General Manager	Application deadline: July 17, 2018
Reports to: Lindsay Thorburn, Director Operations	Location: Landmark 2 Paramount, Kamloops, BC
Employment Status: Full-time salaried	Application type: Cover letter & resume

COMPANY OVERVIEW:

In 2017, Landmark Cinemas was acquired by Kinopolis Group, a European Cinema operator headquartered in Belgium. Kinopolis is a publicly traded firm with a long-term investment strategy for the cinema business.

Landmark Cinemas is Canada's second largest exhibitor, operating 45 locations with 317 screens throughout BC, Alberta, Saskatchewan, Manitoba, Ontario and the Yukon Territory in multiple formats that include Premium Large Format (PLF) brands (IMAX®, Extra, Xtreme), and RealD 3D technology, and in select locations in the premium comfort of Full-Recliner Seating and with the added convenience of FREE Reserved Seating.

We are connected to the communities we serve, and our Cast and Crew are proud to support Kids Help Phone. As a National Sponsor of the Walk So Kids Can Talk, through promotional support and fundraising initiatives in our theatres, we are committed to support the mental health and well-being of both our youth Guests and Cast & Crew.

POSITION LOCATION: At Landmark Cinemas 2 Paramount located in Kamloops, BC. This location features two large screens. Food offerings include our delicious popcorn and ice cold Coca Cola beverages and a selection of sweet treats.

POSITION OVERVIEW: As the General Manager you will play the leading role in the theatre. Accountable to oversee the complete operations of the building, working closely with your operations director in achieving targets, forecasts and budgets. You will lead by example in all areas upholding and directing others in the Company values, programs, policies and procedures. Ensuring your cast and crew consistently deliver the ultimate movie going experience making Landmark Cinemas the favorite place for Movie Lovers to gather.

JOB DUTIES & RESPONSIBILITIES:

- Review, adjust and execute on business & financial plans for theatre (Including: Operational goals, budget, Human Resources, assets, attendance levels, food services, marketing & community involvement).
- Select, train & develop a team of Cast, Shift Supervisors & Managers focused on Guest service.
- Administer & operate all pertinent systems (POS, audit documentation, training & projection).
- Communicate on an ongoing basis with theatre supervisory and management, as well as the Director of Operations by attending all scheduled meetings and by use of the communication tools provided.
- Communicate and respond to outside resources including Emergency Service personnel, Cinema Support personnel, Director of Operations, Suppliers, Contractors, and Community Groups to identify and resolve daily operational issues or concerns; as needed.
- Greet & engage Guests and make them feel special – helping to create movie memories that last a lifetime
- Develop a succession plan & provide consistent performance feedback to all levels of Cast and address performance issues in a timely manner using effective performance management tools.
- Participate as an active member of the local community.
- Work safely and ensure all levels of Cast are made aware of and follow safe work practices. Be prepared to respond in the event of an emergency situation as required – including the coordination of Guest evacuation.

REQUIREMENTS:

- Proven track record in a leadership role within a fast paced environment.
- Commitment to excellence in Guest service with proven ability to maintain significant attention to detail.
- Minimum 3 to 5 years' experience motivating and managing a dynamic team to achieve positive results in a timely manner.



for **MOVIE LOVERS**

- An individual who sets actionable goals; takes the initiative to deliver; shows persistence in problem solving while keeping others focused on results.
- Proficiency with financial statement analysis, food production and revenue control procedures and related systems an asset.
- Completion of a post-secondary school program with a focus on business acumen, hospitality, entertainment and food service management would be considered an asset.
- Excellent written, verbal and listening communication skills and proficiency with Microsoft Word & Excel software.

This position is not eligible for relocation assistance.

ONLY QUALIFIED APPLICANTS WILL BE CONTACTED
Please quote employment posting number [133GM-180717](#)
Email: careers@landmarkcinemas.com